



## Senior Manager of Quality Systems

Kiva Systems, Inc. is a rapidly growing Boston area robotics company that is revolutionizing supply chain operations. The Kiva Mobile Fulfillment System uses hundreds of mobile robots to automate distribution centers, dramatically increasing both productivity and flexibility. Our customers are national retailers, large catalog operators, e-commerce and other companies that ship direct to consumers, businesses and retail stores. Please see [www.kivasystems.com](http://www.kivasystems.com) for more information about us.

Kiva products are comprised of both hardware and software components that make up complex material handling systems used in large-scale customer factory solutions. Kiva is seeking an experienced and motivated hands-on manager to develop and execute Kiva's complete ISO 9001:2008 compliance, to include both the hardware and software as well as all facets of Kiva's operations. The successful candidate for this position will have a proven track record of managing large scale, complex compliance operations and will possess the desire, drive and energy that is needed to succeed in a high energy, fast paced environment. This position will report to the VP of Engineering.

As a Kiva System's Senior Manger of Quality Systems you will be responsible for:

Leading the implementation and maintenance of the Kiva quality system in compliance with ISO 9001:2008 including:

- Learning Kiva customer engagement, product development, and manufacturing processes
- Working with internal process stakeholders to integrate and document existing processes
- Creating new policies and processes as required to complete quality system
- Creating audit mechanisms in support of ISO 9001 requirements
- Interfacing with customers on quality system related issues
- Leading internal, customer, and certification audits of the Kiva Quality System
- Understanding and improving processes to improve quality and corporate effectiveness
- Leading the investigation of escaped quality issues and implementing corrective actions

The ideal candidate will have the following qualifications:

- Have been responsible for or had a key role in a quality system implementation (ISO 9001 or ISO 13485)
- Have at least 10 years experience in a quality role in a regulated environment, eg, FDA, GMP, ISO
- Quality system audit experience
- Detailed knowledge of the ISO 9001:2008 standard
- BS degree in science or engineering
- Product development experience and/or risk management skills are a plus
- Medical device industry a plus
- Strong analytical skills
- Relationship builder with effective leadership, communication, and teamwork skills
- Self directed, takes initiative

Please send qualified resumes to [jobs@kivasystems.com](mailto:jobs@kivasystems.com) and put your name and the job title on the subject line.